

ChaseCam Repair / Return Form							
RMA # (REQUIRED)							
Name							
First				Last			
Address							
Street							
City			State			Country	Zip
Shipping Address (if different from above)							
Street							
City			State			Country	Zip
Contact Information							
Daytime Phone				Alternate Phone			
Email Address							
Billing Information *							
Credit Card Number					Expiration Date		
Product Information							
Original Invoice Number †		Requested Service ‡ (Check One)		Repair (Under Warranty)			
				Repair (No Warranty)			
				Return			
Product				Serial Number **			
Contents of Package §							
Reason for Return-Repair ¥							

You must have an RMA number in order for any returns/repairs to be processed. To obtain one, contact us at repairs@chasecam.com

\* You will only be billed if this repair is not covered by your warranty.

† If you do not know your original order number (included with your shipment), then please provide the original online store order number or the approximate date of your order with the order method included (phone, online store, fax).

‡ Please refer to our warranty and return policy listed on our website.

\*\* If returning a PDR100, the serial number is located on the back of the unit.

§ If you are shipping back more than one item, please list all the contents of your package so we can ensure that everything is returned to you.

¥ If you're submitting something to be repaired, please give us a detailed explanation of the problem to expedite the repair process. If you're returning an item for a refund, please list why the item was not satisfactory for your needs.